



**PINNACLE**  
TRAINING SOLUTIONS

DECEMBER 2008

### PINNACLE IN 2009

The team at Pinnacle will be taking a break over the Christmas period. We'll be back in the office rejuvenated, refreshed and raring to go on the 12/1/2009.

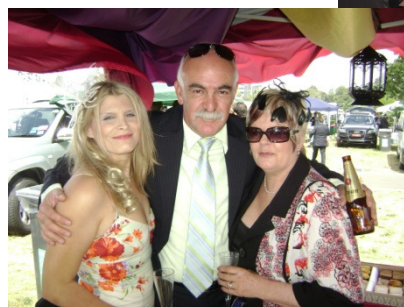
2009 is shaping up to be an exciting year for Pinnacle with the expansion of our specialist areas to include Process Manufacturing and Customer Contact. We will now be offering our User Choice places to trainees in the areas of Transport and Logistics, Process Manufacturing, Business Administration and Customer Contact. Call 9417 6743 in the New Year to find out how you can access funding to train your new staff.

In 2009 we will be launching our corporate programs 'WISH! Creating a Customer-Centric Workplace', 'Time Management', 'People Management' and 'Communication'. Contact the office to find out how we can put together a corporate training event for your staff.



### OAKS DAY 2008

The Pinnacle team hit the track with some of our most loyal clients for Oaks Day this year. Our Moroccan-style marquee was the hit of the nursery, complete with Shisha pipe and jewelled slippers for the ladies to wear when their heels finally got the better of them. The day was a fantastic opportunity for our clients to mingle and schmooze with each other, and has even lead to some great new business relationships.



*Wishing you a Merry Christmas and a safe and happy New Year!*